



MONITORING & COMPLIANCE REPORT

OCTOBER-DECEMBER
2021



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EXECUTIVE SUMMARY
BCJ - Quarterly Monitoring & Compliance Report
(October – December 2021)

During the period October – December 2021, one (1) Notice of Breach of Licence was issued to a broadcast radio licensee. There was a decrease of one (1) when compared with the previous quarter, July to September 2021.

Thirty - four (34) contacts were recorded for the period October – December 2021. Of this number, three (3) were complaints, which resulted in investigations of broadcast operators. Thirty-one (31) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

All three (3) complaints were matters relating to content standards. There was an increase of one (1) when compared with the previous quarter, July – September 2021.

The coverage of twenty-two (22) Broadcast Radio Licensees, were checked during the period under review, to verify their compliance.

In relation to the payment of the annual licence fee, twelve (12) subscriber television (STV) operators, or 27% of all licensees paid in full; three (3) or 7% made partial payments and twenty- nine (29) or 66% were non-compliant. There was a decrease of three (3) in the number of full payments recorded when compared to the previous quarter. The number of licensees who made partial payments decreased by six (6) and there was an increase of ten (10) in the number of non-compliant licensees.

INTRODUCTION

Contacts with the Commission

Thirty-four (34) contacts were recorded for the period, October – December 2021. There were three (3) content standard investigations and one (1) Notice of Breach of Licence.

BREAKDOWN OF CONTACTS

	October 2021	November 2021	December 2021	TOTAL
Queries, Requests and Reports:				
Subscriber Television Customer service issues	3	-	7	10
Complaints Received and Investigated	2	1	-	3
Subscriber Television technical issues	5	3	7	15
Other operational issues (with the exception of those indicated above)	2	3	1	6
TOTAL	12	7	15	34

PROGRAMMING CONTENT COMPLIANCE

The Commission investigated three (3) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by one (1) when compared to the period July – September 2021.

Table 1 details the complaints investigated relating to content standards between October to December, and the nature of the investigations conducted by the Commission.

Figure 1 illustrates the trend in programming standard complaints investigated in similar reporting periods since 2018.

Table 1

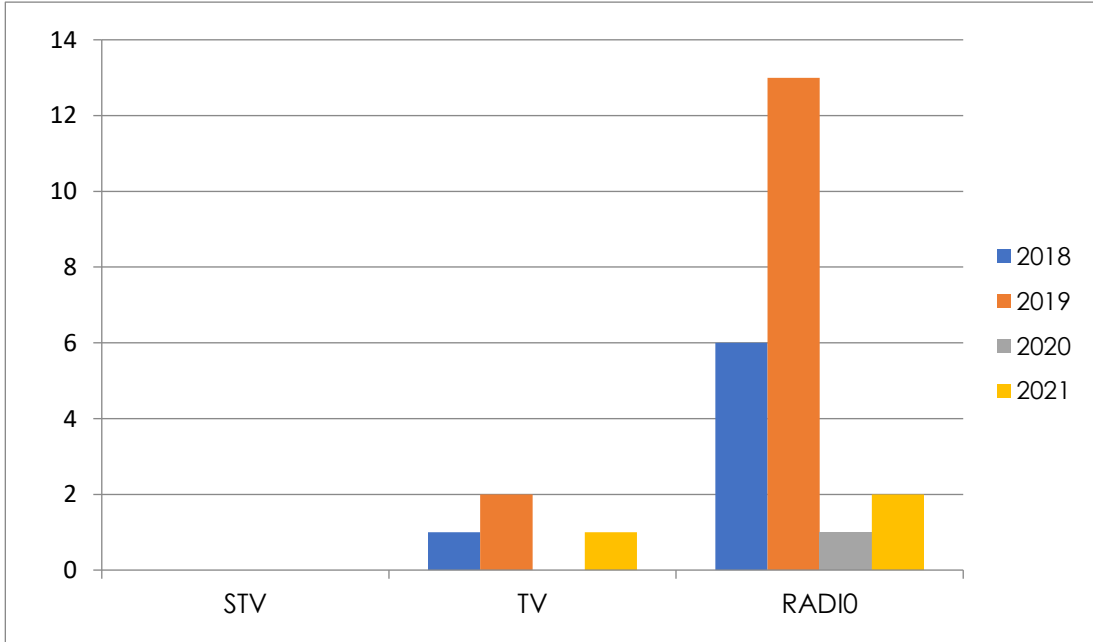
Content Standards Complaints Investigated: October –December 2021

	Transmission of expletive during the airing of a song.	Transmission of material which included indecent exposure during an entertainment programme.	Transmission of explicit material during the airing of a song'		TOTAL
Mother in Crisis (Sun City Radio)	1				1
Television Jamaica Ltd. (TVJ)		1			1
St. BESS Radio FM Ltd. (BESS FM)			1		1
TOTAL	1	1	1		3

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 1:

**CONTENT STANDARD COMPLAINTS INVESTIGATED
Trends for Quarter (October- December) from 2018 to 2021**



	2018	2019	2020	2021
STV	0	0	0	0
TV	1	2	0	1
RADIO	6	13	1	2

Table 2

FM Radio Coverage Monitoring for October to December 2021 quarter.

1. On October 4, 2021, 22 Radio Stations were monitored in the following areas of St, Catherine.

Angels Main Road, Bog Walk Gorge, Riversdale, Bog Walk, Linstead, Guys Hill, Ewarton, Mount Rosser, Llundas Vale, Point Hill, Kitson Town, Green Acres.

STATIONS MONITORED	LICENSED COVERAGE	BREACHES
British Broadcasting Corporation (BBC)	All Island	None detected
St. Bess Radio F.M. Company - BESS FM	Limited	None detected
BRIDGE	All Island	None detected
Cornwall Broadcasting Company Ltd. -ENERGY FM	All Island	None detected
RJR Gleaner Communications Group-FAME 95 FM	All Island	None detected
S & B Communications – FYAH 105	All Island	None detected
S & B Communications - CREST	All Island	None detected
Radio Jamaica Limited - HITZ 92 FM	All Island	None detected
Grove Broadcasting Company Ltd.- IRIE FM	All Island	None detected
KC Gospel Broadcasting Ltd. GOSPEL JA	Limited	None detected
Island Broadcasting Services Ltd. – KLAS FM 89	All Island	None detected
Aeronautical Telecommunications Ltd. - KOOL 97 FM	All Island	None detected
National Religious Media Commission – LOVE 101	All Island	None detected
Kommerical Suites Ltd. - MEGA JAMZ 98	All Island	None detected
Cornwall Broadcasting Company Ltd. -MELLO FM	Limited	None detected
Nationwide News Network - NATIONWIDE 90 FM	All Island	None detected
Northern Caribbean University - NCU	All Island	None detected
Universal Media Company Ltd. -NEWS TALK 93 FM	All Island	None detected
Independent Radio Company Ltd. -POWER 106	All Island	None detected
Radio Jamaica Ltd. – RJR 94 FM	All Island	None detected
Mother in Crisis - Sun City Radio	Limited	None detected
Grove Broadcasting Company Ltd.- ZIP 103 FM	All Island	None detected

Summary: All the stations monitored showed satisfactory coverage in the areas monitored.

Table 2 cont'd

2. On November 8, 2021, (twenty-two) 22 Radio stations were monitored in the following areas of St, Catherine.

Dover, Spring Village, Gutters, Old Harbour Bay, Old Harbour, Planters Hall, Bellas Gate, Ginger Ridge, Browns Hall, Macka Tree, Red Ground, Church Pen, Mc Cooks Pen.

STATIONS MONITORED	LICENSED COVERAGE	BREACHES
British Broadcasting Corporation (BBC)	All Island	None detected
St. Bess Radio F.M. Company - BESS FM	Limited	None detected
BRIDGE 99	All Island	None detected
Cornwall Broadcasting Company Ltd. -ENERGY FM	All Island	None detected
RJR Gleaner Communications Group-FAME 95 FM	All Island	None detected
S & B Communications - FYAH 105	All Island	None detected
S & B Communications - CREST	All Island	None detected
Radio Jamaica Limited - HITZ 92 FM	All Island	None detected
Grove Broadcasting Company Ltd.- IRIE FM	All Island	None detected
KC Gospel Broadcasting Ltd. GOSPEL JA	Limited	None detected
Island Broadcasting Services Ltd. - KLAS FM 89	All Island	None detected
Aeronautical Telecommunications Ltd. - KOOL 97 FM	All Island	None detected
National Religious Media Commission - LOVE 101	All Island	None detected
Kommercial Suites Ltd. - MEGA JAMZ 98	All Island	None detected
Cornwall Broadcasting Company Ltd. -MELLO FM	Limited	None detected
Nationwide News Network - NATIONWIDE 90 FM	All Island	None detected
Northern Caribbean University - NCU	All Island	None detected
Universal Media Company Ltd. -NEWS TALK 93 FM	All Island	None detected
Independent Radio Company Ltd. -POWER 106	All Island	None detected
Radio Jamaica Ltd. - RJR 94FM	All Island	None detected
Mother in Crisis - Sun City Radio	Limited	None detected
Grove Broadcasting Company Ltd.- ZIP 103 FM	All Island	None detected

Summary: All the stations monitored showed satisfactory coverage in the areas monitored.

COMPLAINTS RESOLUTION

Except for matters that fall outside of the Commission's mandate, all reports of possible breaches of licence are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission considers the matter resolved.

One (1) investigation was resolved between October - December, 2021.

Table 3

Resolution of Complaints by Licensee Type

	No. of investigated complaints resolved
Subscriber Television	-
Broadcast Television	-
Broadcast Radio	1
Total	1

Table 4

Resolution of Complaints by Category

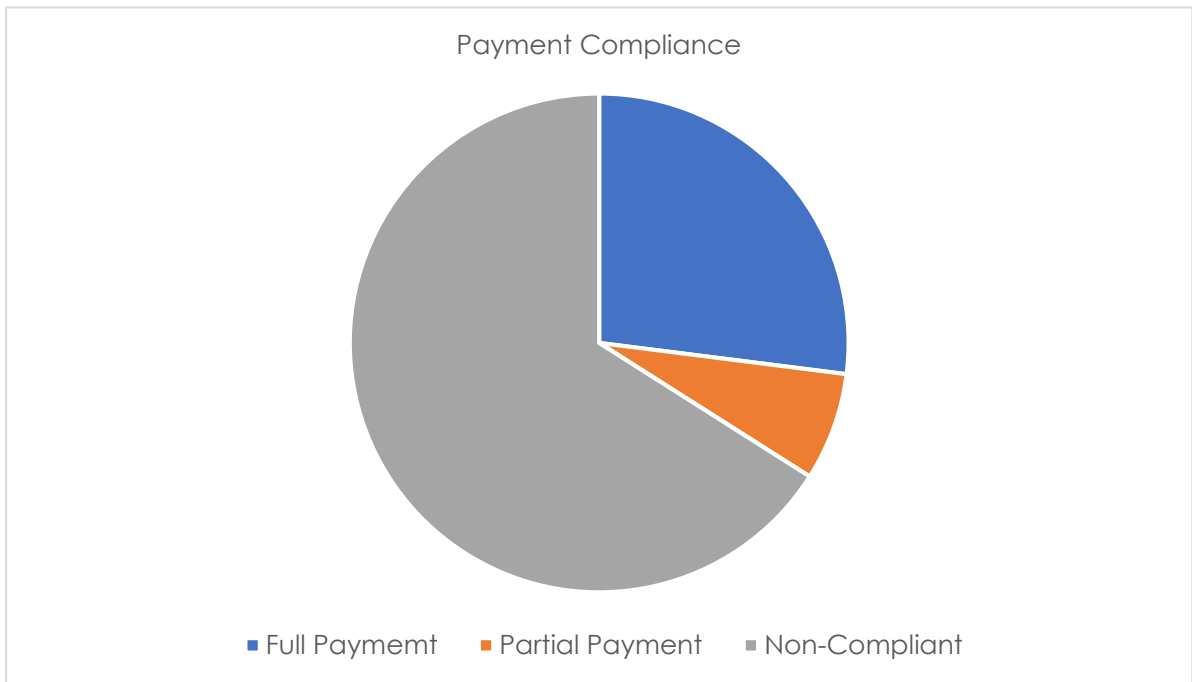
CATEGORY		TOTAL
Closed - Complied with required remedial action for breach of licence		
• Broadcast Radio	1	1
• Broadcast Television	-	-
Closed – No Evidence of Breach		
• Broadcast Radio	-	-
• Broadcast Television	-	-
No Sanction Applied		
• Broadcast Radio	-	-
• Broadcast Television	-	-
Total	1	1

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**

Figure 2



Full Payment	- 27 %
Partial Payment	- 7 %
Non- Compliant	- 66 %

Table 5

**STV Licensees Financial Compliance
For quarter ended December 31, 2021**

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2016	2017	2018	2019	2020	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	no	no	no	no	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Best TV Communications Group Ltd	n/a	n/a	n/a	n/a	n/a			✓
4	Cable One Jamaica Ltd.	yes	yes	yes	no	no		✓	
5	Cabletron Network Systems Ltd.	no	no	no	no	no			✓
6	Central Clarendon Cable Ltd.	no	no	no	no	no			✓
7	Central Communication Services Ltd.	yes	yes	no	no	no	✓		
8	Columbus Communications - FLOW	yes	yes	yes	no	yes	✓		
9	Combined Communications Ltd.	no	no	no	no	no			✓
10	Communicable Ltd.	no	no	no	no	no			✓
11	Cornwall Communications Ltd.	no	no	yes	yes	no		✓	
12	CTL Limited	no	no	yes	no	no			✓
13	Digicel Jamaica (formerly Telstar Cable Ltd)	yes	yes	yes	no	yes			✓
14	Digital Interactive Systems Limited	n/a	no	yes	yes	yes			✓
15	Direct Cable Systems Ltd.	no	no	no	no	no			?
16	Gemini Cable Network	yes	yes	yes	no	no			✓
17	General Satellite Network Company	yes	yes	no	no	no			✓
18	Guthrie's Communications Ltd	no	yes	no	no	no			?
19	Home Time Entertainment	no	yes	yes	no	no			✓
20	Horizon Entertainment & Communication	yes	no	no	no	no			✓
21	Inntech Communications Ltd.	yes	no	no	no	no	✓		
22	JACS	n/a	n/a	no	no	no	✓		
23	Jamaica Cablevision Ltd.	no	no	no	no	no			✓
24	Krisara Cable Co. Ltd.	n/a	no	no	no	no			✓

STV Licensees Financial Compliance

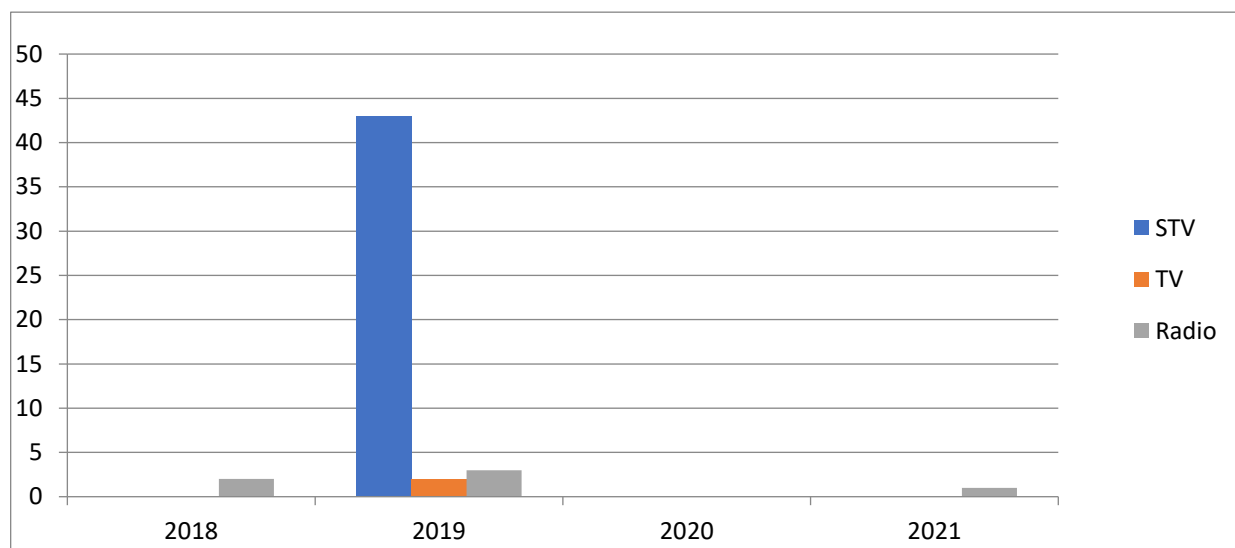
LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2016	2017	2018	2019	2020	Paid in Full	Partial Payment	Non-Compliant
25	Linscom Network Limited	yes	yes	no	no	no			✓
26	Logic One Limited	yes	yes	yes	yes	no	✓		
27	Marimaxx Communications Ltd.	no	yes	no	no	no			✓
28	Mars Cable Vision Limited	yes	yes	no	no	no			✓
29	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
30	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			?
31	Modern Re-Broadcasting Co. Ltd.	yes	yes	yes	no	no	✓		
32	Nems Electrical & Satellite Ltd.	no	no	no	no	no			✓
33	Network Cable Service	yes	yes	yes	no	no	✓		
34	Odyssey Cable Vision Limited	yes	yes	no	no	no	✓		
35	Procables Network Limited	no	no	no	no	no	✓		
36	QES 46 Limited	no	no	no	no	no			✓
37	Quality Cable Service	no	no	no	no	no			✓
38	Rural Cable Company Limited	no	no	no	no	no			✓
39	Santastic Cable Systems Ltd.	yes	yes	yes	no	no			✓
40	Somane Pesole Communications Ltd.	no	no	no	no	no			✓
41	Starcom Cablevision Ltd.	no	no	no	no	no			?
42	Stars Cable Company Ltd.	no	no	no	yes	no	✓		
43	St. Thomas Cable Network Limited	yes	yes	no	no	no	✓		
44	Summit Satellite Systems Limited	no	no	no	no	no			?
45	Total Cable	no	no	no	no	yes	✓		
46	Tru Star Cable Television Network	no	no	no	no	no			?
47	Venus Cable Services	no	no	no	no	no			✓
48	Vere Cable Network Limited	no	no	no	no	no			✓
49	Westar Communications Limited	no	no	no	no	no			✓
50	Wilson Enterprises Limited	no	no	no	no	no			✓

? - Non-operational

NOTICE OF BREACH

During the period under review, one (1) Notice of Breach was issued to a broadcast licensee. This notice arose from contravention of Content Standards.

Figure 3
TREND IN BREACHES COMMITTED (BY SERVICE)



	2018	2019	2020	2021
STV	0	43	0	0
TV	0	2	0	0
RADIO	2	3	0	1

Table 6
BREACH BY LICENSEES
BREACH BY BROADCAST RADIO LICENSEE

The Bridge 99 FM Limited (Bridge 99)

DATE OF NOTIFICATION:	November 1, 2021
COMPLAINT NUMBER:	2021091600
NATURE OF COMPLAINT:	Transmission of suggestive material inappropriate for time of day
NATURE OF BREACH:	Breach of the TSBR and the Code
COMMISSION DECISION:	Licensee in breach
REMEDIAL ACTION:	Licensee was required to facilitate technical inspection of its facilities and training sessions.
STATUS:	Closed

**** 'Date of Notification' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.**