



MONITORING & COMPLIANCE REPORT

**APRIL-JUNE
2023**



TABLE OF CONTENTS

Executive Summary	1
Contacts with the Commission	2
Content Standards Complaints	3
Technical Compliance	6-27
Complaints Resolution	28
Financial Compliance	29
Notices of Breach	32
Breaches by Licensees	33-39

Tables:

Table 1 - Breakdown of Contacts	2
Table 2 - Content Standards Complaints Investigated.....	4
Table 3 (A) - Technical Monitoring: Manchester	6-12
Table 3 (B) - Technical Monitoring: Kingston & St. Andrew.....	13-18
Table 3 (C) - Technical Monitoring: Trelawny	19-25
Table 4 - Technical Complaints/Investigations	26
Table 5 - STV licensee Inspections	27
Table 6 - Resolution of Complaints by Licensee Type	28
Table 7 - Resolution of Complaints by Category	28
Table 8 - STV Financial Compliance	30-31

Figures:

Figure 1 - Content Standards Reports Trends: 2020-2023	5
Figure 2 - STV Licence Fee Payment	29
Figure 3 - Trends in Total Breaches: 2020-2023	32

EXECUTIVE SUMMARY

BCJ - Quarterly Monitoring & Compliance Report (April – June 2023)

During the period April - June 2023, twenty (20) Notices of Breach of Licence were issued, three (3) to broadcast television licensees, and seventeen (17) to broadcast radio licensees.

Fifty-seven (57) contacts were recorded for the period under review. Of this number, forty-two (42) were complaints, which resulted in investigations of broadcast radio and television operators. Fifteen (15) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

All forty-two (42) complaints were matters relating to content standards. This represented an increase of seventeen (17) when compared with the previous quarter.

Regarding technical matters, monitoring of twenty-eight (28) broadcast licensees was conducted to determine their coverage in the parishes of Manchester, Kingston and St. Andrew and Trelawny. The technical team also conducted inspections of five (5) subscriber television (STV) licensees.

In relation to the payment of the annual licence fee, twenty-one (21) STV operators, or 54% of all licensees paid in full; five (5) or 13% made partial payments and thirteen (13) or 33% were non-compliant. There was an increase in the number of full payments recorded when compared to the previous quarter. The number of licensees who made partial payments remained the same and there was a decrease of six (6) in the number of non-compliant licensees.

CONTACTS WITH THE COMMISSION

Fifty-seven (57) contacts were recorded for the period April – June 2023 as seen in Table 1 below.

Table 1: BREAKDOWN OF CONTACTS

	April 2023	May 2023	June 2023	TOTAL
QUERIES, REQUESTS, AND REPORTS:				
Complaints Received and Investigated	10	12	20	42
Subscriber Television technical issues	-	5	-	5
Broadcast Application	3	-	-	3
Other operational issues	4	3	-	7
TOTAL	17	20	20	57

CONTENT STANDARDS COMPLAINTS

The Commission investigated forty-two (42) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by seventeen (17) when compared to the previous quarter.

Table 2 details the nature of the investigations conducted by the Commission between April and June 2023

Figure 1 illustrates the trends in content standards complaints investigated in similar reporting periods since 2020.

Table 2

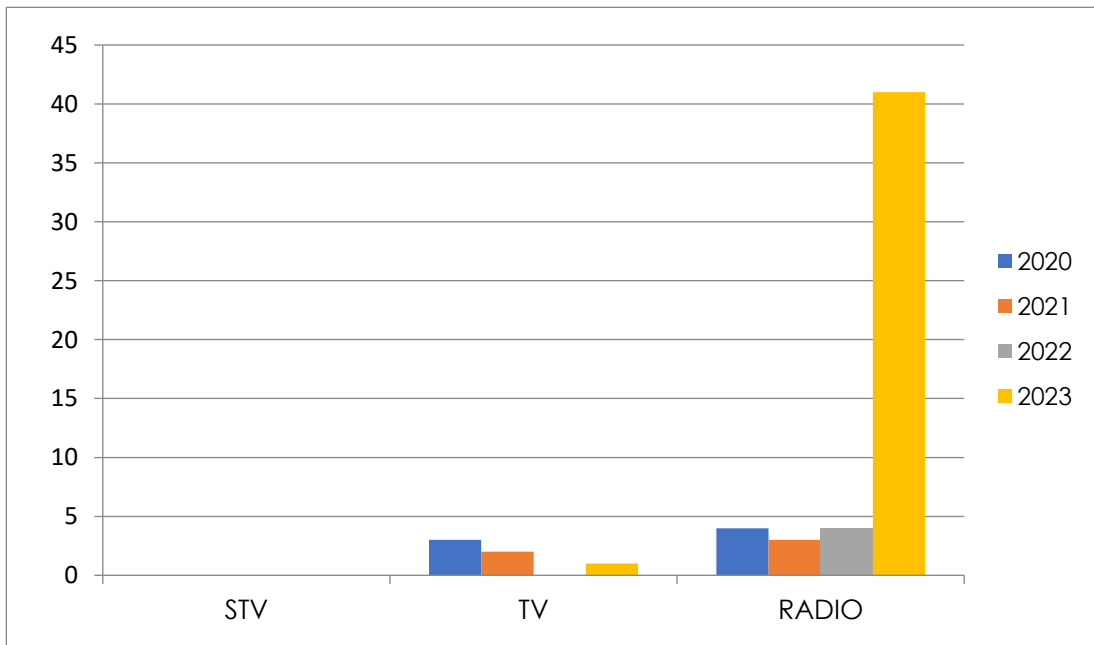
Content Standards Complaints Investigated: April –June 2023

Licensees	Nature of Complaints											Total	
	Transmission of athletes celebrating with gun gestures	Transmission of profane language in song	Transmission of sexual suggestive lyrics in song	Transmission of lyrics in breach of the October 11, 2022 Directive	Transmission of lyrics inciting criminal activity inciting violence	Transmission of discriminatory comments	Transmission of sexual comments during J.A.S.L.	Transmission of statements regarding the acquisition of KLAS	Transmission of sexual discussion	Transmission of discussion with sexual theme	Transmission of lyrics inciting violence		Transmission of song with graphic violent lyrics
Television Jamaica Ltd. (TVJ)	1												1
Nationwide News Network (NNN)				1		1			1				3
Island Broadcasting Services Ltd. (KLAS Sports Radio Ltd.)								1					1
Radio Jamaica Limited (FAME 95 FM)		5	1	2	1								9
Grove Broadcasting Company Ltd. (IRIE FM)		3	1	2									6
The Bridge 99 FM Ltd. (BRIDGE 99)			1	1				1		1			4
Black Roses Enterprises Ltd. (ROSES FM)		2											2
Grove Broadcasting Co. Ltd. (ZIP 103 FM)		1	2	2							1		6
Aeronautical Telecommunications Ltd. (KOOL 97 FM)				1									1
S & B Communications (FYAH 105 FM)			2										2
Kommerical Suites Ltd. (MEGA JAMZ 98 FM)			2										2
Native Broadcasting Company Ltd (STYLZ FM)			2										2
Mother in Crisis (SUNCITY RADIO)				2									2
S & B Communications (THE EDGE FM)												1	1
TOTAL	1	11	11	11	1	1	1	1	1	1	1	1	42

* **Complaints listed above include allegations that may not have necessarily resulted in findings of breach.**

Figure 1:

CONTENT STANDARDS COMPLAINTS INVESTIGATED
Trends for Quarter (April- June) from 2020 to 2023



	2020	2021	2022	2023
STV	0	0	0	0
TV	3	2	0	1
RADIO	4	3	4	41

TECHNICAL COMPLIANCE

The main activities conducted by the department during the quarter were:

1. Technical monitoring of broadcast licensee's coverage (Table 3 - (A)(B)(C))
2. Technical complaints investigations (Table 4)
3. STV licensee inspections (Table 5)

Table 3(A): Results of broadcast monitoring in Manchester

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
1.	Radio Jamaica Limited Radio Jamaica 94 FM	Island Wide	94 MHz Band	April 18, 24, 2023 May 2, 2023	Satisfactory coverage on an average with just a few isolated areas of poor coverage, mainly Mile Gully through to Maidstone.	No action required.
2.	Island Broadcasting Services Limited KLAS Sports Radio Limited	Island Wide	89 MHz Band		Satisfactory coverage on an average with just a few isolated areas of poor coverage, mainly in the southern and east-central sections of the parish.	
3.	Aeronautical Telecommunications Limited Kool 97 FM	Island Wide	97 MHz Band		Satisfactory coverage on an average with just a few isolated areas of poor coverage, mainly Scotts Pass through to Melrose Hill and in the central section of the parish.	

Table 3(A): cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
4.	S & B Communications Fyah 105 FM	Island Wide	105.1 MHz 105.5 MHz 105.7 MHz	April 18, 24, 2023 May 2, 2023	Satisfactory coverage on an average with just a few isolated areas of poor coverage within the parish.	No action required.
5.	S & B Communications The Edge	Island Wide	105.1 MHz 105.5 MHz 105.7 MHz		Satisfactory coverage on an average with just a few isolated areas of poor coverage within the parish.	
6.	Cornwall Broadcasting Company Limited Mello FM	Limited Area	88.1 MHz 88.3 MHz 88.5 MHz 88.7 MHz		Satisfactory coverage on an average with just a few isolated areas of poor coverage, mainly sections of Oxford and Mons.	
7.	St. Bess Radio FM Company Limited Bess 100 FM	Limited Area	100.1 MHz 100.3 MHz 100.5 MHz	April 18, 24, 2023 May 2, 2023	Approximately fifty percent (50%) of the parish was satisfactorily covered. No coverage in the southern section of the parish from east to west and a few isolated pockets of poor coverage in the northern and east central sections of the parish.	Letter sent to licensee to provide a plan of action in addressing the poor coverage in the areas identified.

Table 3(A) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
8.	The Bridge 99 FM Limited Bridge 99	Island Wide	99 MHz Band	April 18, 24, 2023 May 2, 2023	Approximately sixty percent (60%) of the parish was satisfactorily covered. Poor coverage in the southern section east to west and the very central part of the parish as well as the north-western section.	Letters sent to licensees with coverage issues to provide a plan of action in addressing their poor coverage.
9.	Western Broadcasting Services Limited Riddim FM	Island Wide	102 MHz Band		Approximately sixty percent (60%) of the parish was satisfactorily covered. Poor coverage in the southern section east to west and north western going to Oxford and in the east central from Scotts Pass to Melrose Hill.	
10.	Radio Jamaica Limited Fame 95 FM	Island Wide	95 MHz Band		Approximately sixty percent (60%) of the parish was satisfactorily covered. Poor coverage in the southern section east to west and in the east central from the border of Clarendon. Poor in the north western section from Greenvale going to Oxford.	

Table 3(A): cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
11.	Radio Jamaica Limited Hitz 92 FM	Island Wide	92 MHz Band	April 18, 24, 2023 May 2, 2023	<p>Approximately sixty percent (60%) of the parish was satisfactorily covered.</p> <p>Poor coverage in the southern section east to west and in the very central part of the parish as well as the north western section.</p>	<p>Letters sent to licensees with coverage issues to provide a plan of action in addressing their poor coverage.</p>
12.	Grove Broadcasting Company Limited Irie FM	Island Wide	107 MHz Band		<p>Approximately fifty percent (50%) of the parish was satisfactorily covered.</p> <p>Poor to no coverage from Fairfield to Alligator Pond. Also, from Rowes Corner to Plowden Hill and in Central Manchester to include communities such as Marshal Pen to Endeavour.</p>	
13.	Independent Radio Company Limited Power 106 FM	Island Wide	106 MHz Band		<p>Approximately sixty percent (60%) of the parish was satisfactorily covered.</p> <p>Poor coverage in the southern section east to west and in the north west section going to Oxford. Very poor from Mile Gully to Maidstone.</p>	

Table 3(A) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
14.	Nationwide News Network Limited NNN	Island Wide	90.3 MHz 90.5 MHz 90.7 MHz	April 18, 24, 2023 May 2, 2023	Approximately fifty percent (50%) of the parish was satisfactorily covered. Poor coverage in the southern section east to west and from the border of Clarendon from Scotts Pass to Melrose Hill and the north western section going on to Oxford.	Letters sent to licensees with coverage issues to provide a plan of action in addressing their poor coverage.
15.	Kommercial Suites Limited Mega Jamz 98 FM	Island Wide	98 MHz Band		Approximately fifty percent (50%) of the parish was satisfactorily covered. Poor coverage in the southern section east to west and east central from Scotts Pass to Melrose Hill. Poor in the north west section going on to Oxford.	
16.	Grove Broadcasting Company Limited Zip 103 FM	Island Wide	103 MHz Band		Approximately fifty percent (50%) of the parish satisfactorily covered. Poor to no coverage from Plowden Hill to Alligator Pond going up to Logwood. Also, from Mons to Mile Gully going down to Marshal Pen. Poor from the north western section going on to Oxford.	

Table 3(A) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
17.	National Religious Media Commission Love 101 FM	Island Wide	101 MHz Band	April 18, 24, 2023 May 2, 2023	Approximately fifty percent (50%) of the parish was satisfactorily covered. Poor coverage in the east central from Scotts Pass going up to Melrose Hill and from Greenvale to Oxford.	Letters sent to licensees with coverage issues to provide a plan of action in addressing their poor coverage.
18.	Northern Caribbean University NCU FM	Island Wide	91.1 MHz 91.3 MHz 91.5 MHz		Approximately seventy percent (70%) of the parish satisfactorily covered. Poor coverage from the border of Clarendon from Scotts Pass to Melrose Hill and from the north west section from Greenvale to Oxford as well as a small section from Mons to Maidstone.	
19.	KC Gospel Broadcasting Limited Gospel JA	Limited Area	91.7 MHz 91.9 MHz		Approximately sixty percent (60%) of the parish was satisfactorily covered. Poor coverage in the southern section east to west and in the east-central section. Poor in the northwest section going on to Oxford.	

Table 3(A) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
20.	British Broadcasting Corporation BBC World Service	Island Wide	104 MHz Band (except for 104.9)	April 18, 24, 2023 May 2, 2023	Poor to very Poor coverage throughout the parish with a few pockets of satisfactory coverage estimated to be about twenty-five (25%) of the parish.	Letters sent to licensees with coverage issues to provide a plan of action in addressing their poor coverage.
21.	Universal Media Company Limited NEWS TALK 93 FM	Island Wide	93 MHz Band		Very poor to no coverage throughout the parish of Manchester with just a pocket of satisfactory coverage from a section of Huntley.	
22.	Black Roses Enterprises Limited Roses FM	Limited area	88.9 MHz		Very poor to no coverage throughout the parish of Manchester with just a pocket of satisfactory coverage from Walderston to Pike.	

Table 3(B): Results of broadcast monitoring in Kingston & St. Andrew

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
1.	Radio Jamaica Limited Radio Jamaica 94 FM	Island Wide	94 MHz Band	May 16, 18 & 30, 2023	Satisfactory coverage.	No action required
2.	Island Broadcasting Services Limited KLAS Sports Radio Limited	Island Wide	89 MHz Band		Satisfactory coverage on an average with just a few isolated areas of poor coverage, mainly from Guava Gap to Mavis Bank and from Harbour View to Bull Bay.	
3.	Aeronautical Telecommunications Limited Kool 97 FM	Island Wide	97 MHz Band		Satisfactory coverage.	
4.	S & B Communications Fyah 105 FM	Island Wide	105.1 MHz 105.5 MHz 105.7 MHz		Satisfactory coverage.	
5.	S & B Communications The Edge	Island Wide	105.1 MHz 105.5 MHz 105.7 MHz		Satisfactory coverage.	

Table 3(B) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
6.	Cornwall Broadcasting Company Limited Mello FM	Limited Area	88.1 MHz 88.3 MHz 88.5 MHz 88.7 MHz	May 16, 18 & 30, 2023	Satisfactory coverage.	No action required
7.	The Bridge 99 FM Limited Bridge 99	Island Wide	99 MHz Band		Satisfactory coverage.	
8.	Western Broadcasting Services Limited Riddim FM	Island Wide	102 MHz Band		Satisfactory coverage on an average. However, no coverage from Harbour View to Bull Bay.	
9.	KC Gospel Broadcasting Limited Gospel JA	Limited area	91.7 MHz 91.9 MHz		Satisfactory coverage on an average with just a few isolated areas of poor coverage, mainly from Guava Gap to Mavis Bank and from Harbour View to Bull Bay.	
10.	Mothers in Crisis Suncity Radio	Limited area	104.9 MHz		Satisfactory coverage on an average. However, no coverage from Sir Florizel Glasspole Highway through Harbour View to Bull Bay and from Toms River to Florence Hill.	

Table 3(B) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
11.	Radio Jamaica Limited Fame 95 FM	Island wide	95 MHz Band	May 16, 18 & 30, 2023	Satisfactory coverage.	No action required
12.	Radio Jamaica Limited Hitz 92 FM	Island wide	92 MHz Band		Satisfactory coverage on an average. However, no coverage from Harbour View to Bull Bay.	
13.	Grove Broadcasting Company Limited Irie FM	Island wide	107 MHz Band		Satisfactory coverage.	
14.	Independent Radio Company Limited Power 106 FM	Island wide	106 MHz Band		Satisfactory coverage on an average. However, no coverage from Temple Hall to Toms River.	
15.	Nationwide News Network Limited NNN	Island wide	90.3 MHz 90.5 MHz 90.7 MHz		Satisfactory coverage on an average. However, no coverage from Harbour View to Bull Bay.	

Table 3(B) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
16.	Kommerical Suites Limited Mega Jamz 98 FM	Island wide	98 MHz Band	May 16, 18 & 30, 2023	Satisfactory coverage on an average. However, no coverage from Guava Gap to Mavis Bank and from Harbour View to Bull Bay.	No action required
17.	Mustard Seed Communities Roots FM	Limited area	96.1 MHz		Satisfactory coverage.	
18.	Grove Broadcasting Company Limited Zip 103 FM	Island wide	103 MHz Band		Satisfactory coverage on an average. However, no coverage from Harbour View to Bull Bay and from Toms River to Florence Hill.	
19.	National Religious Media Commission Love 101 FM	Island wide	101 MHz Band		Satisfactory coverage.	
20.	Northern Caribbean University NCU FM	Island wide	91.1 MHz 91.3 MHz 91.5 MHz		Satisfactory coverage.	

Table 3(B) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
21.	British Broadcasting Corporation BBC World Service	Island wide	104 MHz Band (except for 104.9)	May 16, 18 & 30, 2023	Satisfactory coverage on an average. However, no coverage from Guava Gap to Mavis Bank and from Harbour View to Bull Bay.	No action required
22.	Tarrant Baptist Church TBC FM	Limited area	88.5 MHz		Satisfactory coverage on an average. However, no coverage from Harbour View to Bull Bay.	
23.	St. Bess Radio FM Company Limited Bess 100 FM	Limited Area	100.1 MHz 100.3 MHz 100.5 MHz	May 16, 18 & 30, 2023	Approximately eighty percent (80%) of the parish is satisfactorily covered. No coverage from Gordon Town to Newcastle and from Gordon Town to Guava Gap and on to Mavis Bank as well as from Harbour View to Bull Bay.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.

Table 3(B) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
24.	Universal Media Company Limited NEWS TALK 93 FM	Island wide	93 MHz Band	May 16, 18 & 30, 2023	Approximately sixty percent (60%) of the parish is satisfactorily covered. No coverage in the following areas: From Gordon Town through Irish Town to Newcastle and Gordon Town to Mavis Bank and Guava Gap to Content Gap, Sir Florizel Glasspole Highway through Harbour View to Bull Bay. Also, from Red Gal Ring to Stony Hill through Golden Spring to Temple Hall and Toms River to Florence Hill.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.

Table 3(C): Results of broadcast monitoring in Trelawny

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
1.	Radio Jamaica Limited Radio Jamaica 94 FM	Island Wide	94 MHz Band	June 6 & 12, 2023	Approximately 50% of the parish is covered. Very poor to no coverage: Along the north coast from Rio Bueno to Duncans, and from Falmouth to the St. James border. From Clarks Town to Duncans, Albert Town to Jackson Town, Perth Town to Falmouth, Maxfield to Green Park, and sections of Warsop to Spring Gardens.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.
2.	St. Bess Radio FM Company Limited Bess 100 FM	Limited area	100.1 MHz 100.3 MHz 100.5 MHz		No coverage.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage.
3.	Island Broadcasting Services Limited KLAS Sports Radio Limited	Island wide	89 MHz Band		No coverage to the vast majority of the parish. Satisfactory coverage to only small sections of the parish: From the border of Manchester to Albert Town, Troy to Warsop, and Wakefield to Deeside.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.

Table 3(C) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
4.	Aeronautical Telecommunications Limited Kool 97 FM	Island wide	97 MHz Band	June 6 & 12, 2023	No coverage to the vast majority of the parish. Satisfactory coverage to only small sections of the parish: From the border of Manchester to Wait-a-Bit, Troy to Warsop, and Bounty Hall to Wakefield.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.
5.	S & B Communications Fyah 105 FM	Island Wide	105.1 MHz 105.5 MHz 105.7 MHz	June 6 & 12, 2023	Satisfactory coverage on an average with just a few isolated areas of poor coverage, from Ulster Spring to Sawyers, and Perth Town to Granville.	No action required
6.	S & B Communications The Edge	Island Wide	105.1 MHz 105.5 MHz 105.7 MHz		Satisfactory coverage on an average with just a few isolated areas of poor coverage, from Ulster Spring to Sawyers, and Perth Town to Granville.	
7.	Tarrant Baptist Church TBC FM	Limited area	88.5 MHz		Satisfactory coverage to the sections of the parish consistent with its license.	

Table 3(C) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
8.	<p>Cornwall Broadcasting Company Limited</p> <p>Mello FM</p>	Limited area	<p>88.1 MHz</p> <p>88.3 MHz</p> <p>88.5 MHz</p> <p>88.7 MHz</p>	June 6 & 12, 2023	<p>Approximately 70% of the parish is covered.</p> <p>However, very poor to no coverage:</p> <p>From Rio Bueno to Duncans, Albert Town to Jackson Town, Jackson Town to Stewart Town, and Perth Town to Granville.</p>	<p>Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.</p>
9.	<p>The Bridge 99 FM Limited</p> <p>Bridge 99</p>	Island wide	99 MHz Band		<p>No coverage to the vast majority of the parish.</p> <p>Satisfactory coverage only from Lowe River to Albert Town and Warsop.</p>	<p>Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage.</p>
10.	<p>KC Gospel Broadcasting Limited</p> <p>Gospel JA</p>	Limited area	<p>91.7 MHz</p> <p>91.9 MHz</p>		<p>Approximately 40% of the parish satisfactorily covered to include:</p> <p>Troy to Albert Town, Lowe River to Albert Town, Bounty Hall to Deeside, and Duncans to Falmouth.</p>	<p>Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage in those areas of the parish not covered.</p>

Table 3(C) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
11.	Western Broadcasting Services Limited Riddim FM	Island wide	102 MHz Band	June 6 & 12, 2023	Approximately 40% of the parish satisfactorily covered to include: Troy to Albert Town, Lowe River to Albert Town, Bounty Hall to Deeside, and Duncans to Falmouth.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage in those areas of the parish not covered.
12.	Mothers in Crisis Suncity Radio	Limited area	104.9 MHz		No coverage.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage.
13.	Radio Jamaica Limited Fame 95 FM	Island wide	95 MHz Band		Approximately 40% of the parish satisfactorily covered to include: Troy to Albert Town, Lowe River to Albert Town, Bounty Hall to Deeside, and Duncans to Falmouth.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage in those areas of the parish not covered.
14.	Radio Jamaica Limited Hitz 92 FM	Island wide	92 MHz Band		Approximately 40% of the parish satisfactorily covered to include: Troy to Albert Town, Lowe River to Albert Town, Bounty Hall to Deeside, and Duncans to Falmouth.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage in those areas of the parish not covered.

Table 3(C) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
15.	Grove Broadcasting Company Limited Irie FM	Island wide	107 MHz Band	June 6 & 12, 2023	Approximately 60% of the parish is covered. Very poor to no coverage: Along the north coast from Rio Bueno to Duncans, from Ulster Spring to Sawyers, from Maxfield to Bounty Hall, and from Perth Town to Maxfield.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.
16.	Independent Radio Company Limited Power 106 FM	Island wide	106 MHz Band		Basically, no coverage. Just very few isolated spots of satisfactory coverage.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage.
17.	Nationwide News Network Limited NNN	Island wide	90.3 MHz 90.5 MHz 90.7 MHz		Basically, no coverage. Just a few isolated spots of satisfactory coverage.	
18.	Kommercial Suites Limited Mega Jamz 98 FM	Island wide	98 MHz Band		Basically, no coverage. Just very few isolated spots of satisfactory coverage.	

Table 3(C) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
19.	Grove Broadcasting Company Limited Zip 103 FM	Island wide	103 MHz Band	June 6 & 12, 2023	<p>Approximately 60% of the parish is covered.</p> <p>Very poor to no coverage: Along the north coast from Rio Bueno to Duncans, from Ulster Spring to Sawyers, from Maxfield to Bounty Hall, and from Perth Town to Maxfield.</p>	Licensee is to be notified and directed to provide the Commission with a plan of action to address the poor to no coverage in the sections of the parish specified.
20.	National Religious Media Commission Love 101 FM	Island wide	101 MHz Band		<p>Approximately 60% of the parish is covered.</p> <p>Very poor to no coverage: Along the north coast from Rio Bueno to Duncans, from Albert Town to Jackson Town, Clarks Town to Duncans, from Maxfield to Bounty Hall, and from Perth Town to Maxfield.</p>	
21.	Northern Caribbean University NCU FM	Island wide	91.1 MHz 91.3 MHz 91.5 MHz	June 6 & 12, 2023	<p>Approximately 40% of the parish satisfactorily covered to include: Troy to Albert Town, Lowe River to Albert Town, Bounty Hall to Deeside, and Duncans to Falmouth.</p>	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage in those areas of the parish not covered.

Table 3(C) cont'd

#	Stations Monitored	Classification	Broadcast Frequencies	Date of Monitoring	Overall Coverage	Actions Taken
22.	British Broadcasting Corporation BBC World Service	Island wide	104 MHz Band (except for 104.9)		Basically, no coverage. Just a few isolated spots of satisfactory coverage.	Licensee is to be notified and directed to provide the Commission with a plan of action to address the no coverage.
23.	Westmoreland Broadcasting Services Limited Vybz FM	Limited area	96.3MHz		No coverage.	
24.	Universal Media Company Limited NEWS TALK 93 FM	Island wide	93 MHz Band		No coverage.	
25.	Yard Broadcasting Company Limited Energy FM	Limited area	96.5, 96.7 and 96.9		Basically, no coverage. Just a few isolated spots of satisfactory coverage.	

Table 4: Technical Complaints/Investigations

No.	Licensee	Nature Of Investigation	Location of Investigation	Date of Follow-up to Validate Licensee's Action	Breaches Detected	Action Taken by The Commission
1.	Flow JA. Ltd.	Follow-up Investigations into high signal leakages.	Port Maria, St. Mary (three locations)	June 8, 2023	<u>No</u>	No action required.

Table 5: STV Licensee Inspections

No.	LICENSEE	PARISH OF INSPECTION	ZONE(S) SERVED	DATE OF INSPECTION	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
1.	Central Clarendon Cable Limited	Clarendon	Mocho	May 9, 2023	<u>N/A</u>	Licensee to be written to and directed to surrender the licence. See note: ***
2.	Vere Cable Network Company Limited	Clarendon	Lionel Town, Raymonds, Hayes Cornpiece, Rocky Point, Race Course	May 24 & 25, 2023	<u>Yes</u>	The licensee is to be issued with a notice of breach letter to address the areas of non-compliance detected during the inspection.
3.	Network Cable Services Limited	St. Catherine	Caymanas, Independence City, Passage Fort, Edgewater, Naggo Head	June 14 & 15, 2023	<u>Yes</u>	The licensee is to be issued with a post inspection letter and given an opportunity to address the areas of non-compliance detected during the inspection.
4.	Astra Technology Limited	Portland	Fellowship, Priestman's River, Manchioneal	June 26 & 27, 2023	<u>Yes</u>	The licensee is to be issued with a post inspection letter and given an opportunity to address the areas of non-compliance detected during the inspection.

Note: *** The licensee advised the team during the visit on May 9, 2023, that he had shut down his operation over a year ago and was not providing service. He further indicated that he would no longer be providing STV service. He was advised to inform the Commission of his intention and to surrender the licence which is still valid.

COMPLAINTS RESOLUTION

Twenty-seven (27) investigations were resolved between April – June 2023. Except for matters that fall outside of the Commission's mandate, all complaints are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission then considers the matter resolved.

Table 6

Resolution of Complaints by Licensee Type

	NO. OF INVESTIGATED COMPLAINTS RESOLVED
Subscriber Television	-
Broadcast Television	3
Broadcast Radio	24
TOTAL	27

Table 7

Resolution of Complaints by Category

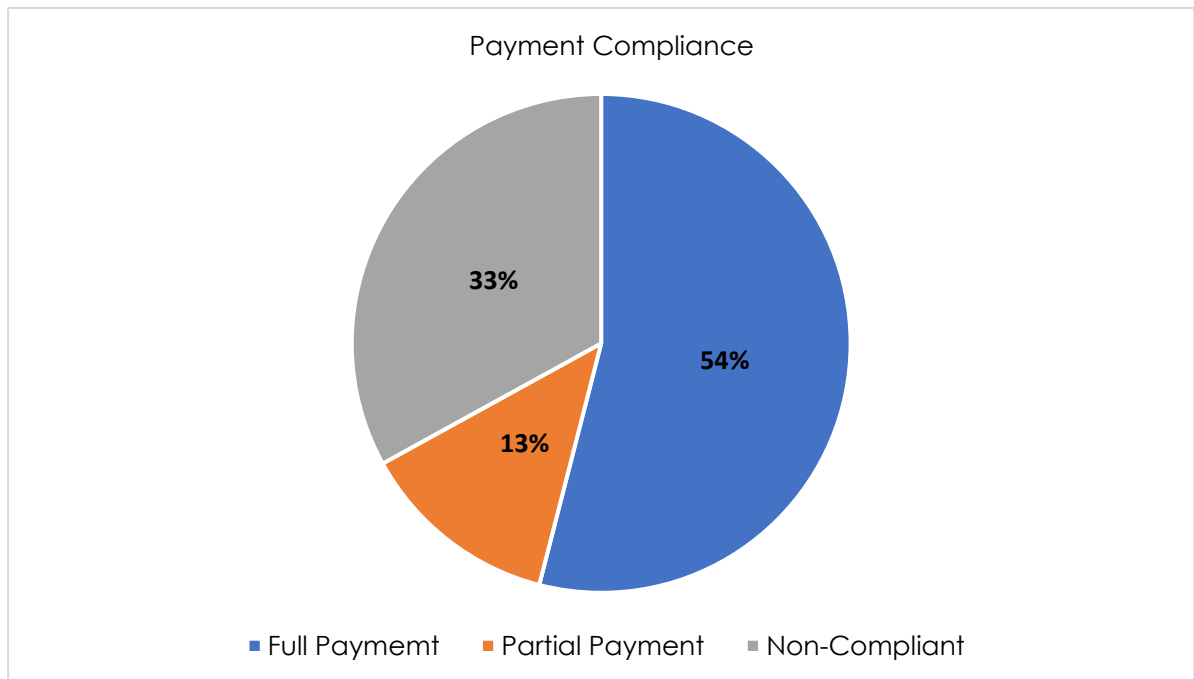
CATEGORY	TOTAL
Closed - Complied with required remedial action for breach of licence	
Broadcast Radio	5
Broadcast Television	1
Closed – No Evidence of Breach	
Broadcast Radio	6
Broadcast Television	2
No Sanction Applied/ Commission accepted licensee remedial action	
Broadcast Radio	12
Broadcast Television	1
TOTAL	27

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**.

Figure 2



Full Payment - 54% (21 STV operators)
Partial Payment - 13% (5 STV operators)
Non-Compliant - 33% (13 STV operators)

Table 8
STV Licensees - Financial Compliance
For quarter ended June 30, 2023

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2018	2019	2020	2021	2022	Paid In Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	No	no	yes	no	no			✓
2	Astra Technology Ltd.	No	no	no	no	no			✓
3	Best TV Communications Group Ltd	--	--	--	n/a	no	✓		
4	Cable One Jamaica Ltd.	yes	no	yes	yes	no		✓	
5	Cabletron Network Systems Ltd. <i>(managed by Home Time Entertainment Limited)</i>	yes	yes	yes	no	no	✓		
6	Central Clarendon Cable Ltd.	no	no	no	no	no			?
7	Central Communication Services Ltd.	yes	yes	no	no	no	✓		
8	Columbus Communications - FLOW	yes	no	yes	no	no	✓		
9	Combined Communications Ltd.	no	no	yes	no	no		✓	
10	Communicable Ltd	no	no	no	no	no			✓
11	Cornwall Communications Ltd.	yes	yes	yes	no	no			✓
12	CTL Limited	yes	no	yes	yes	no	✓		
13	Digicel Jamaica	yes	no	yes	yes	yes	✓		
14	Digital Interactive Systems Limited	yes	yes	yes	yes	no			✓
15	Direct Cable Systems Ltd.	no	no	no	no	no			?
16	Gemini Cable Network	yes	no	no	no	no	✓		
17	General Satellite Network Company	yes	yes	no	no	no			?
18	Guthrie's Communications Ltd <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			?
19	Home Time Entertainment Limited	no	no	yes	yes	no	✓		
20	Horizon Entertainment & Communication <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no	✓		
21	Inntech Communications Ltd.	yes	yes	yes	yes	no	✓		
22	JACS	no	yes	yes	yes	no	✓		
23	Jamaica Cablevision Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no	✓		
24	Krisara Cable Co. Ltd.	no	no	no	no	no		✓	
25	Linscom Network Limited	no	no	no	no	no			✓
26	Marimaxx Communications Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no	✓		

STV Licensees - Financial Compliance Contd.

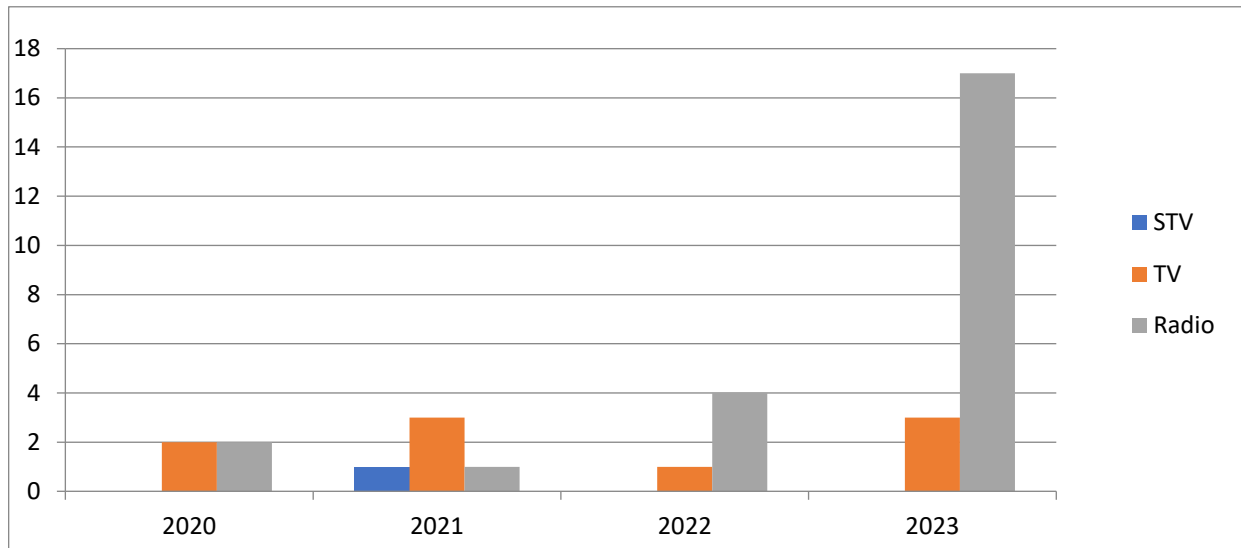
LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2018	2019	2020	2021	2022	Paid in Full	Partial Payment	Non-Compliant
27	Mars Cable Vision Limited	yes	yes	yes	yes	no		✓	
28	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
29	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			?
30	Modern Re-Broadcasting Co. Ltd.	no	no	no	no	no	✓		
31	Nems Electrical & Satellite Ltd.	no	no	no	no	no			✓
32	Network Cable Service	yes	yes	no	yes	no	✓		
33	Odyssey Cable Vision Limited	yes	yes	yes	yes	no	✓		
34	Procables Network Limited	no	no	no	no	no	✓		
35	QES 46 Limited	no	no	no	no	no			✓
36	Quality Cable Service	no	no	no	no	no			?
37	Rural Cable Company Limited	no	no	no	no	no			✓
38	Santastic Cable Systems Ltd. <i>(managed by Odyssey Cable Vision Limited)</i>	yes	yes	yes	no	no		✓	
39	Somane Pesole Communications Ltd.	no	no	no	no	no	✓		
40	Starcom Cablevision Ltd.	no	no	no	no	no			?
41	Stars Cable Company Ltd.	no	yes	yes	yes	no			✓
42	St. Thomas Cable Network Limited	no	no	no	no	no			✓
43	Summit Satellite Systems Limited	no	no	no	no	no			?
44	Total Cable	no	no	yes	no	no	✓		
45	Tru Star Cable Television Network	no	no	no	no	no			?
46	Venus Cable Services	no	no	no	no	no			?
47	Vere Cable Network Limited	no	no	no	no	no			✓
48	Westar Communications Limited	no	no	no	no	no	✓		
49	Wilson Enterprises Limited	no	no	yes	yes	yes	✓		

“?” - Non-operational; “-” - Licence Not Issued; “n/a” – Not Applicable (Licence granted during year. Licensee is not expected to submit audited financial statements in the year that a licence is granted)

NOTICES OF BREACH

During the period under review, twenty (20) Notices of Breach were issued to licensees. These Notices of Breach arose from the contravention of Content Standards and Technical Standards.

Figure 3
TRENDS IN BREACHES COMMITTED (BY SERVICE)



	2020	2021	2022	2023
STV	0	1	0	0
TV	2	3	1	3
RADIO	2	1	4	17

BREACHES BY LICENSEES

BREACHES BY BROADCAST TELEVISION LICENSEES

- 'Date of Notification' is meant to indicate the date on which the notice of breach was issued, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.
- TSBR - Television & Sound Broadcasting Regulations
- Code - Children's Code for Programming

1. TELEVISION JAMAICA LIMITED (TVJ)

DATE OF NOTIFICATION: May 31, 2023
COMPLAINT NUMBER: 2023030600
NATURE OF COMPLAINT: Transmission of cartoon with violent content.
NATURE OF BREACH: Breach of the Advisory requirements of the Code.
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: No remedial action was required
STATUS: Closed

2. TELEVISION JAMAICA LIMITED (TVJ)

DATE OF NOTIFICATION: May 31, 2023
COMPLAINT NUMBER: 2023032001
NATURE OF COMPLAINT: Transmission of audio/video recordings in breach of the October 11, 2022 Directive
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission
STATUS: Open

3. CVM TELEVISION LIMITED (CVM TV)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023031300
NATURE OF COMPLAINT: Transmission of song in breach of the October 11, 2022 Directive.
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

BREACHES BY BROADCAST RADIO LICENSEES

4. CORNWALL BROADCASTING COMPANY LIMITED (MELLO FM)

DATE OF NOTIFICATION: April 21, 2023
COMPLAINT NUMBER: 2023020100
NATURE OF COMPLAINT: Transmission of indecent, inappropriate and offensive language during the airing of several songs.
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR and the Code.
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

5. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: April 21, 2023
COMPLAINT NUMBER: 2023020601
NATURE OF COMPLAINT: Transmission of songs with sexually suggestive lyrics.
NATURE OF BREACH: Breach of the scheduling requirements of the Code.
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

6. RADIO JAMAICA LIMITED (FAME 95 FM)

DATE OF NOTIFICATION: April 21, 2023
COMPLAINT NUMBER: 2023020602
NATURE OF COMPLAINT: Transmission of song which might have breached the October 11, 2022 Directive.
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission and submit recordings of same.
STATUS: Open

7. RADIO JAMAICA LIMITED (FAME 95 FM)

DATE OF NOTIFICATION: April 21, 2023
COMPLAINT NUMBER: 2023020603
NATURE OF COMPLAINT: Transmission of songs in breach of the October 11, 2022 Directive.
NATURE OF BREACH: Breach of the October 11, 2022 Directive and Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission and submit recordings of same
STATUS: Open

8. RADIO JAMAICA LIMITED (FAME 95 FM)

DATE OF NOTIFICATION: April 21, 2023
COMPLAINT NUMBER: 2023020604
NATURE OF COMPLAINT: Transmission of song with indecent and profane language.
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission
STATUS: Open

9. S & B COMMUNICATIONS LIMITED (FYAH 105 FM)

DATE OF NOTIFICATION: May 31, 2023
COMPLAINT NUMBER: 2023022300
NATURE OF COMPLAINT: Transmission of song with sexual lyrics
NATURE OF BREACH: Breach of the scheduling requirements of the Code
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: No remedial action was required
STATUS: Closed

10. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: May 29, 2023
COMPLAINT NUMBER: 2023030601
NATURE OF COMPLAINT: Transmission of song which breached the October 11, 2022 Directive.
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach

REMEDIAL ACTION: Commission accepted the licensee’s remedial action
STATUS: Closed

11. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: May 29, 2023
COMPLAINT NUMBER: 2023030200
NATURE OF COMPLAINT: Transmission of song which breached the October 11, 2022 Directive
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

12. RADIO JAMAICA LIMITED (HITZ 92 FM)

DATE OF NOTIFICATION: May 31, 2023
COMPLAINT NUMBER: 2023030900
NATURE OF COMPLAINT: Transmission of indecent and profane language during ‘Sports Explosion’.
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR and the Code.
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

13. NATIONWIDE NEWS NETWORK (NNN)

DATE OF NOTIFICATION: May 31, 2023
COMPLAINT NUMBER: 2023031600
NATURE OF COMPLAINT: Transmission of songs which breached the October 11, 2022 Directive
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

14. RADIO JAMAICA LIMITED (FAME 95 FM)

DATE OF NOTIFICATION: May 31, 2023
COMPLAINT NUMBER: 2023032000
NATURE OF COMPLAINT: Transmission of song which breached of the October 11, 2022 Directive
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission
STATUS: Open

15. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023041201
NATURE OF COMPLAINT: Transmission of songs with sexual suggestive lyrics
NATURE OF BREACH: Breach of Regulation 30(d) of the TSB and the scheduling requirements of the Code
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

16. NATIONWIDE NEWS NETWORK LIMITED (NNN)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023041103
NATURE OF COMPLAINT: Transmission of sexual suggestive material during a discussion.
NATURE OF BREACH: Breach of the scheduling requirements of the Code
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: No remedial action was required
STATUS: Closed

17. COMMERCIAL SUITES LIMITED (MEGA JAMZ 98 FM)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023041102
NATURE OF COMPLAINT: Transmission of excessive language during the airing of a song.

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR, the Code and Section 17 of the BBRA
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission
STATUS: Open

18. RADIO JAMAICA LIMITED (FAME 95 FM)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023032800
NATURE OF COMPLAINT: Transmission of songs which breached the October 11, 2022 Directive.
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology by the Commission
STATUS: Open

19. NATIVE BROADCASTING COMPANY LIMITED (STYLZ FM)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023041300
NATURE OF COMPLAINT: Transmission of songs with sexual suggestive lyrics.
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR and the Code.
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

20. NATIVE BROADCASTING COMPANY LIMITED (STYLZ FM)

DATE OF NOTIFICATION: June 26, 2023
COMPLAINT NUMBER: 2023041301
NATURE OF COMPLAINT: Transmission of songs with profane and sexual suggestive lyrics.
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR and the Code.
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed